

ARKAS HOLDING A.S
WEBSITE COOKIE POLICY / OBLIGATION TO INFORM
6.11.2019 / Version No:1

As ARKAS HOLDING A.S (data controller), we use cookie files to ensure that our users benefit from our internet (web) services safely and completely, to store the customizable user preferences in the application interface and improve the user experience, to compile statistical information and to protect the privacy of our visitors. Acting in the capacity of Data Controller, we collect personal data through cookies.

By visiting our website, you give consent to cookies being used in compliance with this Website Cookie Policy. If you want to disable cookies on our website, you can edit your browser's settings. However, not allowing browser cookies may affect your user experience on our website. If persistent or session cookies are not used, you can continue to navigate through our website with limited access, with some components missing. We encourage you to allow cookies to take full advantage of our website and app.

The data controller may process personal data collected through cookies provided that it meets the requirements (legal reasons) specified in Article 5/2 of the Personal Data Protection Law (Law) No. 6698 or with the explicit consent of the data owner.

As data controllers, we may remove cookies we use on our website and apps, change their types or functions. Any changes to the obligation to inform text will be put into effect as of their publication on our website and web applications.

What kind of cookies do we use on our websites and apps?

- *Session Cookies:* They are used to prevent our members from re-entering their passwords frequently during the user login phase. Session cookies allow the users to navigate freely within the website and the application for a specific period.
- *Visual Preference Cookies:* They are used to provide the users with personalized content and experience based on member behaviour and choices.
- *Statistical Cookies:* They are used to analyse the usage habits of our members and guests and to determine the application statistics.

What are your rights as data owners?

According to the Law, the data owners have the right to

- find out whether personal data are processed,
- request information about the personal data that is reported to be processed,
- find out the reasons for processing personal data and whether the data are processed in line with the stated purposes,
- request correction of personal data in case of incomplete or incorrect processing and, if applicable, to request notification of the third parties to whom personal data has been transferred, regarding the corrections that has been made,
- be aware of the third parties to whom personal data are transferred in Türkiye or abroad,
- request the deletion or destruction of the collected data, and requesting the transactions to be notified to those persons, if there are persons to whom personal data are transferred,
- request the elimination of damages that may occur due to illegally processed data,

ARKAS HOLDING A.S
WEBSITE COOKIE POLICY / OBLIGATION TO INFORM
6.11.2019 / Version No:1

- object to a result against the contact as a result of exclusive analysis of the processed data through automated systems

Within the scope of the rights specified in Article 11 of the Law, you can submit your requests regarding these rights to the data controller in written form or by using the registered electronic mail (KEP) address, secure electronic signature, mobile signature or the e-mail address previously notified to the data controller by the data subject and registered in the system of the data controller or through a software or application developed for the purpose of application. You can also submit your requests by filling out the "Application Form" on the website www.arkas.com.tr of the data controller. Your applications shall be evaluated and concluded as soon as possible and within at the latest 30 (thirty) days as of the date of notification.

Although no fee is to be claimed concerning the requests, the data controller reserves the right to claim a fee over the fee tariff determined by the Personal Data Protection Board.